

Information Technology Department SSL VPN Access Quick Reference Guide

Overview

Touro University California, SSL VPN access for faculty and staff.

The Touro University SSL VPN will provide you secure access to your S-Drive file, AV-Share and departmental shared directories from a remote location.

TUC SSL VPN access is for TUC Faculty and Staff only

Computer System requirements:

PC Windows 10/Vista/7

Browsers: Internet Explorer, Google Chrome, Firefox

MAC OSX 10.2 or above

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Browsers Firefox, Safari

Please verify that you have an active and updated antivirus package running on your computer.

Your computer should have the latest ActiveX and Java updates installed and enabled on your browsers. If not, The VPN application may not run correctly.

- Sun Java updates are available at http://java.com
- Microsoft updates are available at: http://updates.microsoft.com (I.E. Browser only)

To connect to your TUC VPN connection.

Open a browser and go to https://vpn.tu.edu.



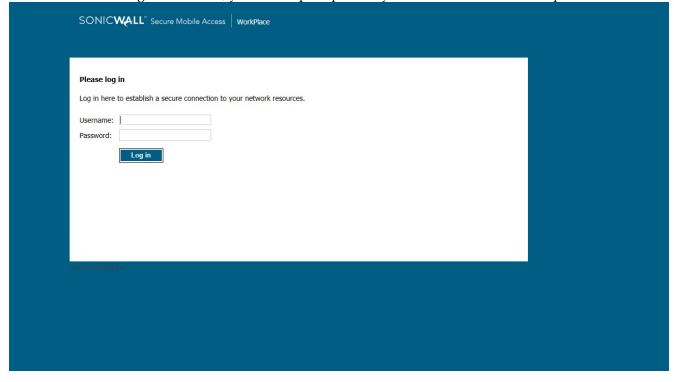
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Installing the Secure Endpoint Manager

At initial login you may be prompted to install the Secure Endpoint Manager. Please select the Install button. If you receive any prompts to run an application, please select RUN.

Logging into the VPN from your browser

After the access manager is installed, you will be prompted for your network username and password.



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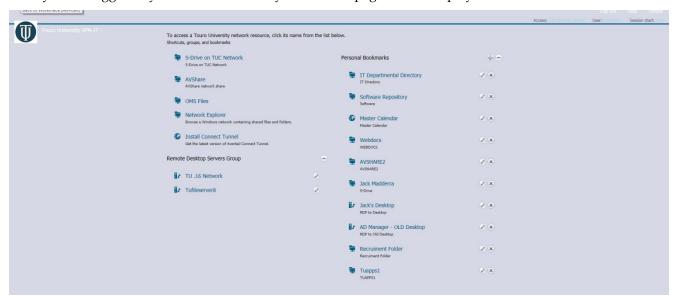
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The Touro University VPN home page

Once you are logged in your Touro University VPN home page will be displayed.



Your Home will display resource links to the following network resources:

- Your S-drive on Filesserver7
- Avshare
- Personal bookmarks to other network resources
- Remote Desktop services to office desktop computers are not provided via the VPN connection
- All data access must be stored on assigned TUC Network data servers for access via the VPN

You can enter other network resources in the intranet address bar at the bottom of your Home page to load Departmental directory folders and other network shares that are not published.



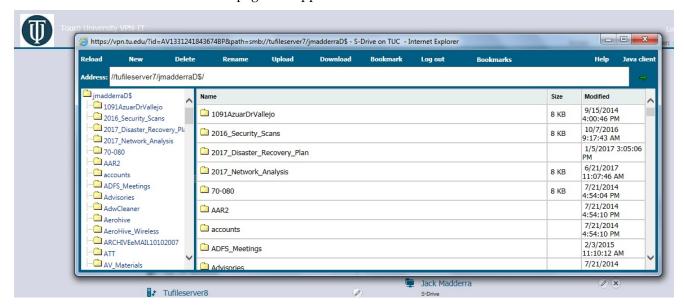
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Working with your files

Select one of the resources and a new page will appear with those resources.



From here you can browse to other directories or download files for viewing on your computer.

To edit a document that is located on you network drive you will need to download it, make your changes, and upload it back to your directory via the VPN. You can drop a file on the open view to save it back to that location.

When you have completed using the VPN to access your files, return to your homepage, select the LOG OUT button and close your browser.

If you need further assistance with the use of the VPN, please contact the Touro University service desk at:

Email: servicedesk@tu.edu Phone: 707-638-5424 Web: http://servicedesk.tu.edu